

Area IT Specialist - Vacant  
USDA-ARS-Midwest Area  
1815 N. University St.  
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[Andrea Miller](#) - IT Specialist  
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The Area Information Technology staff:

- provides support to both the Area Office staff and Location staffs regarding general Information Technology issues.
- works with the Office of the Chief Information Office (OCIO) as liaison to the Area and Location staffs.
- serves as the Midwest Area IT Security Officer, including coordination of security scanning, security breach resolutions, and patch management.
- acts as liaison to the ARS Telecommunications Specialists.
- provides assistance to Area and Location staffs regarding Internet usage, Internet access, and web authoring. This includes interpreting directives and finding answers upon request.
- oversees entrance to ARSNet for the Midwest Area.
- administers the Area Office Local Area Network, including web services, firewall, NFC access, etc.
- provides hardware and software assistance to users.
- works closely with OCIO participating on various IT task forces.
- serves as the Area NFC Security Officer providing NFC access and IDs on an as-needed basis (this does not include America Online, ARIS, IAS, FMMMI, GovTrip, etc.).
- provides assistance to Location staffs regarding AgLearn administration and eAuthentication, including assistance with WebTA.
- provides assistance to Location staffs with ARS email administration, by managing users with AdManager Plus, and coordinates resolution to problems with the OCIO staff.